

SANTRAX® Agency Management

Santrax® Agency Management is a powerful comprehensive management solution designed to:

- Improve patient care
- Maintain compliance
- Reduce operational and administrative costs
- Manage multiple lines of business including Medicaid, Medicare, Commercial, and Private Duty



Intake - Configures the EHR based on admission type.

Clinical - Track all clinical documents to completion. Documents can be predefined to be included in the EHR and indicated as required. Clinical module for skilled agencies includes OASIS C2, 485/487, ICD-10 Database, and more.

HR/Compliance - Automates management of all compliance items and interacts with scheduling.

Scheduling - Create schedules from orders, authorizations, new events, or auto generate from a permanent template. Advanced Scheduling module allows for real-time authorization management, staff compliance validation, and identification of caregivers using attribute and proximity search functionality.

Billing - Automatically creates billing (electronic and paper) as a byproduct of scheduling.

Accounts Receivable - Manage electronic and manual cash application.

Reporting - Reporting suite provides various report combinations covering every aspect of an agency's business. Reports can be automated and exported.

Enabling care plan compliance, and improving participant care and quality

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Features and Add-On Modules

Santrax® Agency Management can be enhanced with add-on modules that enable your agency to obtain the specific functionality it needs, including:

Santrax® Electronic Visit Verification™ uses Automatic Number Identification (ANI) technology to validate telephone calls to log in and log out, recording time and location in real-time.

Santrax Point-of-Care (SPoC), powered by DeVero, works on any device with a web browser, and enables remote workforce to collect data and access patient information; both clinical and non-clinical.

Medispan is a national pharmaceutical database that contains drug information, teaching materials, side effects, contraindications, and drug interactions.

Maximize Compliance

Caregiver Compliance - Document, track and manage caregiver certifications, attributes and HR compliance

Visit Compliance - Real-time dashboards indicate if caregivers are late or have missed their scheduled visits. Advanced scheduling matches caregiver attributes to patient requirements.

Clinical Compliance - Match visits and services against the Plan of Care or Authorizations.

Financial Compliance - Automate scheduling, billing, and payroll to streamline workflow and improve efficiencies.

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